

# Goods FOR Good

INSPIRING KINDNESS TO DELIVER  
LASTING IMPACT

KIND TO PEOPLE. KIND TO THE PLANET.

 01923 918880

 [info@goodsforgood.org.uk](mailto:info@goodsforgood.org.uk)

 [www.goodsforgood.org.uk](http://www.goodsforgood.org.uk)

**JOB TITLE:** eBay Support Volunteer

**LOCATION:** Hybrid position – from Watford office and home-working

**HOURS:** 6 – 10 hours per week

## BACKGROUND

The COVID-19 pandemic, cost of living and energy crisis and the war in Ukraine has caused many more families to slip into poverty. Our network of charity partners has grown by 1000% as we work hard to respond to the huge increase in need over the last 2 years. We have been inundated with requests to help support those who don't have the means or access to purchase everyday essentials such as clothing, footwear, underwear and bedding, nappies, food, hygiene goods, toiletries and medical equipment. To continue our work, we need financial support, and our eBay shop is integral to our fundraising efforts.

In a bid to increase revenue from our eBay shop we launched our Labels For Good initiative in June 2023. This initiative invites businesses, individuals and community groups to donate high-value, vintage and designer clothing and accessories for our eBay shop. We've had a fantastic response, but now we need to turn goods into funds. As a result, we are looking for a committed, enthusiastic person to support our eBay Coordinators managing our eBay shop.

## JOB SUMMARY

To assist our experienced eBay Coordinator, helping to select and promote/photograph and/post goods for sale on our eBay shop.

Our eBay shop brings in, on average, £250 per week, these funds are vital to allow us to continue our operation delivering essential aid to people in the UK and overseas.

## KEY RESPONSIBILITIES

To work together with the charity's eBay Coordinators helping to:

- Photograph items before listing
- List items for sale
- Manage queries from buyers
- Post items sold

## PERSON SPECIFICATION



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eBay is core to our fundraising efforts, so it is important the platform is managed in a way that presents the charity in a positive way. We are therefore looking for someone with a keen eye for detail and who is able to handle customer queries in a professional and courteous way.

## ESSENTIAL CRITERIA

You will receive basic induction and training and be supported by our Senior eBay Coordinator; however, it is essential you are confident using a computer as well as being familiar using eBay. Other essential criteria include:

- Access to your own computer
- Ability to work in a timely and methodically manner
- Capacity to come into the Watford warehouse on a regular basis in order to photograph the items for sale

## HOW TO APPLY

Just as Goods For Good serves everyone around the world regardless of race, ethnicity, gender, religion, sexual orientation or age, we welcome applications from everyone.

If you are interested, please contact: [judy@goodsforgood.org.uk](mailto:judy@goodsforgood.org.uk)

Our Volunteer Coordinator will be in touch to meet you and discuss your volunteering role and process your application.

## ABOUT GOODS FOR GOOD

Goods For Good is more than just a charity – it is a movement that believes in equality for all. Our mission is to support individuals and communities most affected by war, displacement, and poverty, and to provide them with essential goods that can help them build a better life.

Since the charity was founded in 2014, we've helped support over 4.3 million vulnerable people worldwide by delivering almost £50 million worth of essential goods including hygiene products, toiletries, clothing, underwear, footwear and blankets. Most of the goods we've delivered would've been destined for landfill or sent for incineration, so we're not just working to alleviate poverty, we're working to reduce waste and help our planet too. To date we've saved over 1,500 tonnes of goods from landfill or incineration, helping reduce our collective carbon footprint.

